



Republic of the Philippines
Department of Education
· CARAGA REGION



May 12, 2021

REGIONAL MEMORANDUM

No. 283, s. 2021

To: THE SCHOOLS DIVISION SUPERINTENDENTS
This Region

REVISED DEPED CARAGA QUALITY POLICY AND QUALITY OBJECTIVES

1. In our pursuit to continuously improve the delivery of quality and liberating basic education services to our learners, this Office is pleased to inform all the Schools Division Offices of the Revised Quality Policy and Objectives.

2. The revised Quality Policy and Quality Objectives is the articulation of DepEd Caraga's commitment in accordance with the agency's mandate Vision, Mission and Core Values. It is the of the overall intention and direction of DepEd Caraga's top management in relation to quality education.

3. The Quality Policy

DepEd Caraga is committed to ensure that Schools Division Offices deliver quality basic education services and to serve stakeholders with competence and efficiency through streamlined ICT-driven systems and processes within the bounds of pertinent policies, laws and regulations.

We are dedicated to operate with high sense of accountability, professionalism, and transparency, to improve continuously, and to ensure customer satisfaction.

This commitment causes the achievement of our compliance to applicable statutory and regulatory requirements, interested parties, accomplishment of our targets, and our ultimate goal of international recognition.

4. The Quality Objectives

By the end of 2022, this Office shall:

1. *Increase the percentage of learners in the Proficient Level by at least 0.19% for Grade 6, 0.73% for Grade 10, and 0.25% for Grade 12 in the National Achievement Test by improving the delivery of quality basic education services through:*
 - a. *strengthening and utilizing full use of results of institutional researches and action studies;*
 - b. *sourcing out additional resources from education partners by organizing and strengthening stakeholder partnerships and linkages; and*
 - c. *enhancing the development of context-based curriculum;*
2. *Decrease the School Leavers to 1.71% (Elementary), 4.50% (JHS) and Simple Drop-out Rates to 0.80% (Elementary), 2.14% (JHS) by assuring the quality and*



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effective implementation of the Programs, Projects and Activities (PPAs) at the RO and SDO levels;

3. Increase the Gross Enrolment Rate (GER) by 8% (Elementary), 15% (JHS), 25% (SHS) and increase the Net Enrolment Rate (NER) to 3% (Elementary), 15% (JHS), 15% (SHS) by expanding access to basic education through programs and projects that are responsive to the educational needs of all target clientele;

4. Respond to the demands of at least 90% of the learners and stakeholders by improving continuously the program implementation and professional learning and development of Regional Office (RO) and Schools Division Office (SDO) personnel; and

5. Satisfy at least 90% of the internal and external customers' needs and expectations by instituting an office feedback mechanism to regularly monitor and analyze internal and external issues and concerns.

6. Comply to all statutory and other legal requirements of the government.

5. The purpose of the Quality Policy and Objectives serve as a reminder for each DepEd Caraga employee to uphold their commitment to citizen-centric quality public service.

6. Wide dissemination of and compliance of this memorandum is highly enjoined.


EVELYN R. FETALVERO, CESO IV
Director IV 

Encls.: NONE

Reference: NONE

To be indicated in the Perpetual Index
under the following subjects:

ENROLMENT LIBERATING OBJECTIVE POLICY QUALITY

FTA/cmn
05/12/21