



Republic of the Philippines
Department of Education
CARAGA REGION



REGIONAL MEMORANDUM

No. **1244**, s. 2024

To: Schools Division Superintendents
All Others Concerned

**ORIENTATION ON THE IMPLEMENTATION OF THE NEW ONLINE CUSTOMER
SATISFACTION MEASUREMENT (CSM) FORM IN THE SCHOOLS DIVISION
OFFICES**

1. In reference to Regional Memorandum No. 1192, s. 2024; *Utilization of Fully Automated Online CSM Survey Form*, Schools Division Offices (SDOs) interested in adopting the new online CSM Form are hereby invited to attend the online orientation on **November 15, 2024 (Friday)**, at **1:00 p.m.** The meeting link will be sent prior to the activity.
2. This orientation aims to provide SDOs with the necessary information and guidance for adopting and effectively using the fully automated CSM online survey form, ensuring smooth implementation and enhanced data collection processes.
3. Participants in this activity are CSM in-charge, including the Division Information Officers (DIOs), and Information Technology Officers (ITOs).
4. Immediate dissemination of this Memorandum is desired.

MARIA INES C. ASUNCION

Director III
Office-In-Charge
Office of the Regional Director

BY THE AUTHORITY OF THE REGIONAL DIRECTOR

JOEL B. ROSALES

Chief Administrative Officer, ASD

Encl.: None

Reference: RM 1192, s. 2024

To be indicated in the Perpetual Index
under the following subjects:

INFORMATION TECHNOLOGY

ORIENTATION

ORD/edp
11/13/2024



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