



Republic of the Philippines
Department of Education
CARAGA REGION



July 22, 2024

REGIONAL MEMORANDUM

No. 0720, s. 2024

To: ASSISTANT REGIONAL DIRECTOR
SCHOOLS DIVISION SUPERINTENDENTS
This Region

DISSEMINATION OF MEMORANDUM DM-OUHROD-2024-1379 ON THE
UPDATING THE DEPED CITIZEN'S CHARTER AND CLIENT
SATISFACTION MEASUREMENT (CSM) FORM IN
REGIONAL AND SCHOOLS DIVISION
OFFICE WEBSITES

1. This Office hereby disseminates the enclosed Memorandum DM-OUHROD-2024-1379 dated July 17, 2024 relative to the Updating the DepEd Citizen's Charter and Client Satisfaction Measurement (CSM) Form in Regional and Schools Division Office Websites.
2. All schools division offices' Sub-CART shall refer to the link <https://bit.ly/CCCSM2024> on the *Inventory of FY 2024 Citizen's Charter and CSM Form* and shall complete all actions/details needed in the 16-columns spreadsheet as indicated with **deadline on August 30, 2024**.
3. For your information, guidance and compliance.

MARIA INES C. ASUNCION
Director III
Officer-in-Charge
Office of the Regional Director

Encls: as stated

Reference/s: Memorandum DM-OUHROD-2024-1379: Updating the DepEd Citizen's Charter

To be indicated in the Perpetual Index
under the following subjects:

CITIZEN'S CHARTER

CSM

UPDATING

ASD/mcd
07/22/2024



2024-07-11467

Doc. Ref. Code	RO-ASD-F107	Rev	00
Effectivity	02.01.23	Page	1 of 1