



Republic of the Philippines
Department of Education
CARAGA REGION

DEPARTMENT OF EDUCATION
RECORDS UNIT, REGIONAL OFFICE - CARAGA

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JUNE 11 2025

REGIONAL MEMORANDUM

No. 0573, s. 2025

To: Assistant Regional Director
Schools Division Superintendents
Public Elementary and Secondary School Heads
All Others Concerned

DISSEMINATION OF MEMORANDUM DM-OUHROD-2025-1338 RE: REMINDERS
ON UPDATING DEPED FIELD OFFICES AND SCHOOLS' CITIZEN'S CHARTER
IN ALIGNMENT WITH THE DEPED CITIZEN'S CHARTER 2025

1. This Office hereby disseminates the enclosed Memorandum DM-OUHROD-2025-1338 entitled *Reminders on Updating DepEd Field Offices and Schools' Citizen's Charter in Alignment with the DepEd Citizen's Charter 2025*, with Enclosure No. 1: Procedure for Filing Complaints, and Status of Citizen's Charter and Customer Satisfaction Measurement (CSM) Form, for your reference.
2. All field offices are hereby directed to post the DepEd Citizen's Charter 2025 in the form of Handbook, Information Billboard and online.
3. For your information, guidance and compliance.

MARIA INES C. ASUNCION

Director IV
Regional Director

Encls.: Memorandum DM-OUHROD-2025-1338, Enclosure No. 1 & Status of
Citizen's Charter & CSM

Reference: Memorandum DM-OUHROD-2025-1338

To be indicated in the Perpetual Index
under the following subjects:

PROCEDURE

PUBLICATIONS

REQUIREMENTS

ASD/mcd
06/09/2025



Republika ng Pilipinas

Department of Education

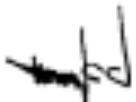
OFFICE OF THE UNDERSECRETARY

HUMAN RESOURCE AND ORGANIZATIONAL DEVELOPMENT

MEMORANDUM

DM-OUHROD-2025- 1338

FOR : **UNDERSECRETARIES AND ASSISTANT SECRETARIES**
BUREAU AND SERVICE DIRECTORS
REGIONAL DIRECTORS
SCHOOLS DIVISION SUPERINTENDENTS
PUBLIC ELEMENTARY AND SECONDARY SCHOOL HEADS
ALL OTHERS CONCERNED

FROM :  **WILFREDO E. CABRAL**
Undersecretary
Human Resource and Organizational Development
Vice Chairperson, DepEd Committee on Anti-Red Tape

SUBJECT : **REMINDERS ON UPDATING THE DEPED FIELD OFFICES AND**
SCHOOLS' CITIZEN'S CHARTER IN ALIGNMENT WITH THE
DEPED CITIZEN'S CHARTER 2025

DATE : 29 May 2025

In compliance with Republic Act (RA) No. 11032 or the *Ease of Doing Business and Efficient Government Service Delivery Act of 2018*, which requires all government agencies to set up their most current and updated service standards, the Department of Education (DepEd) hereby implements the DepEd Citizen's Charter 2025 (1st Edition) as published in <https://www.deped.gov.ph/about-deped/citizenscharter/>.

In this regard, all governance levels shall be guided by the service standards published in the latest Citizen's Charter (CC), i.e.:

- a. services applicable to their office,
- b. documentary requirements from the client,
- c. procedure to obtain a particular service (client steps and agency action),
- d. person/s responsible per step,
- e. applicable fee/s (transaction cost),
- f. processing time, and
- g. procedure for filing complaints.

As required in Memorandum Circular No. 2019-002 issued by the Anti-Red Tape Authority (ARTA), the DepEd CC 2025 shall be posted in the following forms:

		• It shall be posted at the main entrance or the most conspicuous place of service. • Feedback on the services in the CC shall be recorded using the ARTA-prescribed Client Satisfaction Measurement (CSM) Form. • The CSM shall be accessible by posting the QR code/link or leaving CSM hard copies near the billboard/kiosk. Queries/concerns on the CSM shall be directed to the Public Assistance Action Center (PAAC) at depedactioncenter@deped.gov.ph.
3. Online	• The uploaded CC shall be a read-only, searchable PDF version of the Handbook. • It shall be uploaded on the official website of the RO/SDO.	• If RO/SDO is using the DepEd-wide CC, post this clickable link https://www.deped.gov.ph/about-deped/citizenscharter/ in the RO/SDO's homepage or under tabs named <i>Home</i> or <i>About Us</i>. • If RO/SDO is using the RO/SDO-crafted CC, upload it on the website's homepage, under its own tab, or under tabs named <i>Home</i> or <i>About Us</i>. • A condensed version of the latest Handbook (such as a workflow) containing items a-g on Item No. 2 of this table may be posted on the RO/SDO website only as a quick reference for clients. The RO/SDO is still required to publish the entirety of the CC they are using on their website. • If CC shall be published online in a non-PDF format (e.g., FlipHTML5), it shall still be clear and readable, and without cost to users. • If possible, the CC should be easily accessible, i.e., no need to download the file to view it.
	• If there is no working website, the latest CC may be uploaded on the official Facebook account of the RO/SDO/school.	• If using graphics, ensure that the CC posted shall still be clear and readable, easily accessible. • If RO/SDO is using the DepEd-wide CC:

		- Post a clickable link to https://www.deped.gov.ph/about-deped/citizenscharter/ or - Upload individual pages of the CC Handbook in an album titled <i>DepEd-(insert governance unit here) Citizen's Charter (insert year)</i>, e.g., <i>DepEd-RO V Citizen's Charter 2025</i> • If RO/SDO is using the RO/SDO-crafted CC: - Upload individual pages of the CC Handbook in an album titled <i>DepEd-(insert governance unit here) Citizen's Charter (insert year)</i>, e.g., <i>DepEd-RO X Citizen's Charter 2025</i> - Include the clickable link of the CC in the RO/SDO website on the FB album description.
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It must be reiterated that conformance to RA 11032 is subject to random audit or monitoring by the ARTA Compliance Monitoring and Evaluation Office (CMEO), which may refer non-compliance to the ARTA Investigation, Enforcement, and Litigation Office (IELO).

Hence, all are enjoined to uphold the DepEd Citizen's Charter with guidance from the DepEd Committee on Anti-Red Tape (CART) in the Central Office and Sub-CART in ROs, SDOs, and schools. DepEd Memorandum No. 040, s. 2025 provides the updated composition of the DepEd CART and Sub-CART that can be accessed at https://www.deped.gov.ph/wp-content/uploads/DM_s2025_040.pdf.

To check the status of CC and CSM in field office websites, the Bureau of Human Resource and Organizational Development-Organization Effectiveness Division (BHRD-OED), as the DepEd CART Secretariat, shall be conducting an online inventory by August 2025. Hence, all ROs and SDOs are requested to **update their official websites with the latest CC and CSM on or before 18 July 2025**. Attention is requested to the *Status of Citizen's Charter and Client Satisfaction Measurement (CSM) Form in Field Office Websites as of 1 May 2025* (Enclosure No. 2) since the links listed shall be the basis of the inventory. To request updates on RO/SDO links, please advise the DepEd CART Secretariat via email.

For more information on the DepEd Citizen's Charter 2025, contact the DepEd CART Secretariat through citizenscharter@deped.gov.ph or (02) 8633-5375.

For information and guidance.

Enclosures: As stated

Copy furnished: Office of the Secretary, Department of Education

Enclosure No. 1 – Procedure for Filing Complaints

Rotate counterclockwise

at the most conspicuous place of SDO (onsite) or in the Contact Us tab in

the RO/SDO website (online).

	Central Office	Regional Office	Schools Division Office
How to send feedback	Walk-in: Fill out the Walk-in Client Form at the Public Assistance Action Center (PAAC)	Walk-in: Visit the (specify office if PAU or RPAC) to record your feedback.	Walk-in: Visit the (specify office if OSDS or DPAC) to record your feedback.
	Online: Email the PAAC at depedactioncenter@deped.gov.ph	Online: Email (insert email address) or fill out the RO online feedback form at (insert CSM link or QR code)	Online: Email (insert email address) or fill out the SDO online feedback form at (insert CSM link or QR code)
	Phone: Call the PAAC at (+63 2) 8636-1663 8633-1942	Phone: Call the (specify office if PAU or RPAC) at (insert phone no. here)	Phone: Call the (specify office if OSDS or DPAC) at (insert phone no. here)
	SMS: Send a text message to PAAC at 0919-456-0027 (Smart) 0995-921-8461 (Globe)	SMS: Send a text message to (specify if PAU or RPAC) at (insert phone no. here)	SMS: Send a text message to (specify if OSDS or DPAC) at (insert phone no. here)
How feedback is processed	For feedback coursed through PAAC: Feedback shall be recorded and referred to the concerned office/s with a request to address the feedback. Any action undertaken shall be communicated by the concerned office/s directly to client, CC: PAAC.	For feedback coursed through (specify if PAU or RPAC): Feedback shall be recorded and referred to the concerned office/s with a request to address the feedback. Any action undertaken shall be communicated by the concerned office/s directly to client, CC: PAAC.	For feedback coursed through (specify if OSDS or DPAC): Feedback shall be recorded and referred to the concerned office/s with a request to address the feedback. Any action undertaken shall be communicated by the concerned office/s directly to client, CC: PAAC.
	<i>For feedback sent directly to the concerned office: Feedback shall be recorded and addressed directly by the concerned office and communicated to the client.</i>	<i>For feedback sent directly to the concerned office: Feedback shall be recorded and addressed directly by the concerned office and communicated to the client.</i>	<i>For feedback sent directly to the concerned office: Feedback shall be recorded and addressed directly by the concerned office and communicated to the client.</i>
How to file a complaint	Walk-in: Fill out the Walk-in Client Form at the PAAC.	Walk-in: Visit the (insert name of office in RO in charge of receiving complaints) for assistance.	Walk-in: Visit the (insert name of office in SDO in charge of receiving complaints) for assistance.

	Online: Email the PAAC at depedactioncenter@dep.ed.gov.ph	Online: Email the <u>(insert name of office in RO in charge of complaints)</u> at <u>(insert email address)</u> or fill out the online complaint form at <u>(insert link)</u> .	Online: Email the <u>(insert name of office in SDO in charge of complaints)</u> at <u>(insert email address)</u> or fill out the online feedback form at <u>(insert link)</u> .
	Phone: Call the PAAC at (+63 2) 8636-1663 8633-1942	Phone: Call the <u>(insert name of office)</u> at <u>(insert phone no. here)</u>	Phone: Call the <u>(insert name of office)</u> at <u>(insert phone no. here)</u>
	SMS: Send a text message to PAAC at 0919-456-0027 (Smart) 0995-921-8461 (Globe)	SMS: Send a text message to <u>(insert name of office)</u> at <u>(insert phone no. here)</u>	SMS: Send a text message to <u>(insert name of office)</u> at <u>(insert phone no. here)</u>
	Upon receipt of complete information and/or documentation, the office personnel designated to receive the complaint shall record the concern on the database and inform the client of the next steps to be undertaken to resolve the issue and how the resolution shall be communicated to the client.		
Contact Information of 8888, ARTA, and CSC-CCB	8888: Call 8888 Text 8888 Visit https://8888.gov.ph/ ARTA: Call 0969-257-7242 or 0928-690-4080 Email complaints@arta.gov.ph Civil Service Commission-Contact Center ng Bayan (CSC-CCB): Call 1-6565 Text 0908-881-6565 Visit https://contactcenterngbayan.gov.ph/contact-us		

Status of Citizen's Charter and Client Satisfaction Measurement (CSM) Form in Field Office Websites as of 1 May 2025

Region	SDO	Link for the Citizen's Charter	Error message/Remarks	Link for the DepEd CSM Form / QR code	Error message/Remarks
Region I	N/A	https://depedro1.com/citizens-charter/	N/A - link is working	https://depedro1.com/	N/A - link is working
Region I	Alaminos City	https://www.depedalaminoscity.com/citizens-charter-2/	This content is blocked by your organization	http://bit.ly/sdoac-csm	N/A - link is working
Region I	Batac City	https://csdbatac.com/citizens-charter/	N/A - link is working	https://csdbatac.com	N/A - link is working
Region I	Candon City	https://depedcandoncity.com/citizens-charter/	N/A - link is working	https://depedcandoncity.com	N/A - link is working
Region I	Dagupan City	https://depeddagupan.com/citizens-charter-2023/	N/A - link is working	https://depeddagupan.com/client-satisfaction-measurement-feedback-form/	N/A - link is working
Region I	Ilocos Norte	https://depedilocosnorte.com/sdo/in/index.php/transparency-seal/	N/A - link is working	https://depedilocosnorte.com/sdo/in/index.php/transparency-seal/	N/A - link is working
Region I	Ilocos Sur	https://depedilocossur.info/?page_id=10448	N/A - link is working	https://depedilocossur.info/	N/A - link is working
Region I	La Union	https://depedsolaunion.com/citizens-charter-2/	N/A - link is working	https://forms.office.com/pages/responsepage.aspx?id=gKvIQCOg00W_dnoHYajNKQ_UuvIn9lOhEmCFcAEt0OM1UQVDZSzU3NFF0V5VDNEZMNTA3TEVCLHd7OSd4u8routea-	N/A - link is working
Region I	Laoag City	https://depedlaoagcity.com/sdol/index/charter	N/A - link is working	https://depedlaoagcity.com/sdol/index	N/A - link is working
Region I	Pangasinan I	https://www.depedsdo1pangasinan.com/citizens-charter	N/A - link is working	https://www.depedsdo1pangasinan.com/csm	N/A - link is working
Region I	Pangasinan II	https://www.depedpang2.ph/citizens-charter	N/A - link is working	tinyurl.com/Pang2CSM	N/A - link is working
Region I	San Carlos City	https://sdosancarloscity1.com/citizens-charter/	N/A - link is working	https://sdosancarloscity1.com/	N/A - link is working

Region I	San Fernando City	https://depedsanfernandocityr1.com/wp-content/uploads/2024/09/DepEd-SDO_Cityof_San_Fernando_Citizens-Charter.pdf	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=RkviOCCQg0W_dnoHYaJNKThNxICj3ZCoM4Q4b17ySZUMzhPNY5QURSNo-mBMTNlUwDkUwDDBNMIhuzStAuR-BhclId-I	N/A - link is working
Region I	Urdaneta City	https://sites.google.com/deped.gov.ph/depedsouc/home/citizens-charter	The requested URL was not found on this server.	https://sites.google.com/deped.gov.ph/depedsouc/client-satisfaction-measurement	The requested URL was not found on this server.
Region I	Vigan City	https://sites.google.com/deped.gov.ph/depedscfo/home/citizens-charter?authuser=0	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=RkviOCCQg0W_dnoHYaJNKThUo1xbYt7SEosrHXEYs2BUjMTJBUIRMVUyYlOSB5azI7ZBlTNBAhEhENCANg&route=ch	N/A - link is working
Region II	N/A	https://region2.deped.gov.ph/citizens-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=RkviOCCQg0W_dnoHYaJNKThUjMTTIGBYC2WUwDQMTJDSERBEJDNHGOVt	N/A - link is working
Region II	Batanes	https://www.depedbatanes.ph/batanescc.php	Hmmm... can't reach this page The connection was reset.	https://www.depedbatanes.ph/client-satisfaction.php	Hmmm... can't reach this page The connection was reset.
Region II	Cagayan	https://deped-sdocagayan.com.ph/citizens-charter/	N/A - link is working	https://deped-sdocagayan.com.ph/contact-us/	N/A - link is working
Region II	Cauayan City	https://sites.google.com/deped.gov.ph/sdocvncitizenscharter/external-services#h.k4eslr8z9z2r	N/A - link is working	https://tinyurl.com/SDOcvnCSM	N/A - link is working
Region II	Iligan, Isabela	https://sdocityofiligan.com.ph/citizens-charter/	Your connection isn't private	https://bit.ly/IliganCSM	N/A - link is working
Region II	Isabela	https://deped-isabela.com.ph/citizens-charter-handbook2023-1st-edition/	N/A - link is working	https://bit.ly/SDOISABELACSM	N/A - link is working
Region II	Nueva Vizcaya	https://sdonuevavizcaya.com/citizens-charter/	N/A - link is working	https://sdonuevavizcaya.com/contact-us/	N/A - link is working
Region II	Quirino	https://sdo-quirino.com.ph/citizens-charter-2/	N/A - link is working	https://sdo-quirino.com.ph/citizens-charter-2/	N/A - link is working
Region II	Santiago City	https://sites.google.com/deped.gov.ph/sdosantiaogcity/transparency-seal/citizens-seal/citizens-charter?authuser=0	N/A - link is working	https://sites.google.com/deped.gov.ph/sdosantiaogcity/transparency-seal/citizens-charter?authuser=0	N/A - link is working
Region II	Tuguegarao City	https://depedtuguegarao.net/about/citizens-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=RkviOCCQg0W_dnoHYaJNKThUyAeXY1FDVwO3mCn1IG9UNDYRUdOWIhYvO1RkxMEUjBUIlUwZTJMAEKNdA&route=I	N/A - link is working

Region III	N/A	https://region3.deped.gov.ph/citizens-charter/	N/A - link is working	https://region3.deped.gov.ph/client-satisfaction-survey-portal/	N/A - link is working
Region III	Angeles City	https://depedangelescity.com/about-us/citizens-charter	N/A - link is working	https://depedangelescity.com/contact-us/client-satisfaction-measurement-survey	N/A - link is working
Region III	Aurora	https://depedaurora.ph/aurora/arta-schools-division-of-aurora/	N/A - link is working	https://forms.office.com/pages/Response.aspx?Id=RkviQCOQo0W_dnoHYaJNKXV04H00b95MTEITVb6dAdtUMilJmZROWI7f0S1LM0VFE3R1UZx01R5v4U0iAh...	N/A - link is working
Region III	Balanga City	https://sl-deped.com/citizens-charter/	This Page Does Not Exist	https://sl-deped.com/	403 Forbidden
Region III	Baliwag	https://sites.google.com/deped.gov.ph/sdocityofbaliwag/about/citizens-charter?authuser=0	N/A - link is working	None	CSM Form cannot be found on the website
Region III	Bataan	https://depedbataan.com/about-us/citicharter	N/A - link is working	https://bit.ly/SDOBataan_CSM	N/A - link is working
Region III	Bulacan	https://bulacandeped.com.ph/citizens-charter-3/	N/A - link is working	https://bulacandeped.com.ph/citizens-client-satisfaction-survey/	N/A - link is working
Region III	Cabanatuan City	https://region3.deped.gov.ph/cabanatuan/citizens-charter/	N/A - link is working	https://forms.office.com/pages/Response.aspx?Id=RkviQCOQo0W_dnoHYaJNKRXhXlWz2VMVnGIL7Qb6IvwdNUNREJORzIZIgc1...	N/A - link is working
Region III	Gapan City	https://region3.deped.gov.ph/gapan/citizens-charter/	N/A - link is working	https://region3.deped.gov.ph/gapan/contact-us/	N/A - link is working
Region III	Mabalacat City	https://depedmabalacat.org/index.php/home/citizen-s-charter/sdoc-mabalacat-city-services	Your connection isn't private	https://forms.office.com/pages/Response.aspx?Id=RkviQCOQo0W_dnoHYaJNKXVWPMuH6bFpLU3GMKKZf9UNOZTWfRCQVAMUUSqLWPTDh5J5vATCzAB7CAH...	N/A - link is working
Region III	Malolos City	https://www.deped.gov.ph/about-deped/citizenscharter/	N/A - link is working	https://forms.office.com/pages/Response.aspx?Id=RkviQCOQo0W_dnoHYaJNKXf7wtaoNV1ehetJfGRUdURDRaRfKyU0VWN...	N/A - link is working
Region III	Meycauayan City	https://www.depedtabacocity.com/citizens-charter/	N/A - link is working	https://forms.office.com/pages/Response.aspx?Id=RkviQCOQo0W_dnoHYaJNKXBqlqmiuPfNX00O0hxZW9UQkdvVDJHR1E...	N/A - link is working
Region III	Science City of Muñoz	https://www.depedscm.com/transparency/citizens-charter/	N/A - link is working	https://www.depedscm.com/	N/A - link is working

Region IV-A	Batangas City	https://depedbatangascity.org/deped-batangas-city/citizens-charter/	N/A - link is working	https://depedbatangascity.org/announcements/schools-division-office-of-batangas-city-csm/	N/A - link is working
Region IV-A	Biñan City	https://www.deped.gov.ph/about-deped/citizenscharter/	N/A - link is working	https://www.depedbinan.com/contact	subscription to Godaddy
Region IV-A	Cabuyao City	https://depedcabuyao.ph/About-Us - Citizens Charter	N/A - link is working	https://depedcabuyao.ph	N/A - link is working
Region IV-A	Calamba City	https://depedcalambacity.com.ph/di-vision-citizens-charter/	N/A - link is working	https://depedcalambacity.com.ph/directo-ry/	N/A - link is working
Region IV-A	Cavite	https://depedcavite.com.ph/?page_id=18961	N/A - link is working	https://depedcavite.com.ph/?page_id=19213	N/A - link is working
Region IV-A	Cavite City	https://depedcavitecity.ph/about-us/citizens-charter/	N/A - link is working	https://depedcavitecity.ph/services/sdo-cavite-city-client-satisfaction-measurement-csm/	N/A - link is working
Region IV-A	Dasmariñas City	https://www.depeddasma.edu.ph/cc	N/A - link is working	https://www.depeddasma.edu.ph/csm/	N/A - link is working
Region IV-A	General Trias	https://depedgentri.com/citizens-charter/	N/A - link is working	https://csm.depedgentri.com/csm.php	N/A - link is working
Region IV-A	Imus	https://www.depedimuscity.com/services.php	N/A - link is working	https://forms.office.com/pages/responsepage.aspx?id=gKvIQCOgo0W_dnoHYaJNKaCEmp5wR9DibvHG09nbIRUNfCS51BOV1BFUuSCuVM0u4RMD5QVU1U7CAu8-countach	N/A - link is working
Region IV-A	Laguna	https://www.depedlaguna.com/citizens-charter/	N/A - link is working	https://www.depedlaguna.com/feedbacks	N/A - link is working
Region IV-A	Lipa City	https://depedlipacity.com.ph/cc.php	N/A - link is working	https://depedlipacity.com.ph/	N/A - link is working
Region IV-A	Lucena City	https://www.depedlucena.com/citizen-charter/	N/A - link is working	https://www.depedlucena.com/	N/A - link is working
Region IV-A	Quezon	https://www.depedquezon.com.ph/citizen-charter/	N/A - link is working	https://forms.office.com/pages/responsepage.aspx?id=gKvIQCOgo0W_dnoHYaJNKVgBPAXXxtGsk-BYg6ubZ1n4b0TTdBOph1V5NvNv74EM11	N/A - link is working

Region IV-A	Batangas City	https://depedbatangascity.org/deped-batangas-city/citizens-charter/	N/A - link is working	https://depedbatangascity.org/announcements/schools-division-office-of-batangas-city-csm/	N/A - link is working
Region IV-A	Biñan City	https://www.deped.gov.ph/about-deped/citizenscharter/	N/A - link is working	https://www.depedbinan.com/Contact	subscription to GoDaddy
Region IV-A	Cabuyao City	https://depedcabuyao.ph/About-Us - Citizens Charter	N/A - link is working	https://depedcabuyao.ph	N/A - link is working
Region IV-A	Calamba City	https://depedcalambacity.com.ph/division-citizens-charter/	N/A - link is working	https://depedcalambacity.com.ph/directo ry/	N/A - link is working
Region IV-A	Cavite	https://depedcavite.com.ph/?page_id=18961	N/A - link is working	https://depedcavite.com.ph/?page_id=19713	N/A - link is working
Region IV-A	Cavite City	https://depedcavitecity.ph/about-us/citizens-charter/	N/A - link is working	https://depedcavitecity.ph/services/sdo-cavite-city-client-satisfaction-measurement-csm/	N/A - link is working
Region IV-A	Dasmariñas City	https://www.depeddasma.edu.ph/cc	N/A - link is working	https://www.depeddasma.edu.ph/csm/	N/A - link is working
Region IV-A	General Trias	https://depedgentri.com/citizens-charter/	N/A - link is working	https://csm.depedgentri.com/csm.php	N/A - link is working
Region IV-A	Imus	https://www.depedimuscity.com/services.php	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=8KvIQCOg00W_dnoHYaJNkaCEmp5wR9DibvHG09nbIRUNFC551BOV18F11wCS1vO1d4BMD5-QV1DVCAn8-montasch	N/A - link is working
Region IV-A	Laguna	https://www.depedlaguna.com/citizen-charter/	N/A - link is working	https://www.depedlaguna.com/feedbacks/	N/A - link is working
Region IV-A	Lipa City	https://depedlipacity.com.ph/cc.php	N/A - link is working	https://depedlipacity.com.ph/	N/A - link is working
Region IV-A	Lucena City	https://www.depedlucena.com/citizen-charter/	N/A - link is working	https://www.depedlucena.com/	N/A - link is working
Region IV-A	Quezon	https://www.depedquezon.com.ph/citizen-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=8KvIQCOg00W_dnoHYaJNkaCEmp5wR9DibvHG09nbIRUNFC551BOV18F11wCS1vO1d4BMD5-QV1DVCAn8-montasch	N/A - link is working

Region IV-A	Rizal	https://depedrizal.ph/citizens-charter/	N/A - link is working	https://depedrizal.ph/contact-us/voice-of-the-customers/	N/A - link is working
Region IV-A	San Pablo City	https://www.depedsanpablo.com/citizen-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviOCQo00W_dnoHYaJNKYnd4vKSnpNAqv67LvXHdUQIdEVikUvCkH5E1CEEGLITZOLVBAKAJNEBv4h1	N/A - link is working
Region IV-A	San Pedro	https://www.depedsanpedrocity.com/citizen-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviOCQo00W_dnoHYaJNKYnd4vKSnpNAqv67LvXHdUQIdEVikUvCkH5E1CEEGLITZOLVBAKAJNEBv4h1	N/A - link is working
Region IV-A	Sia Rosa City	https://depedsantarosa.ph/citizens-charter/	N/A - link is working	https://depedsantarosa.ph/client-satisfaction-measurement/	N/A - link is working
Region IV-A	Tanauan City	https://www.depedtanauancity.com/citizens-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviOCQo00W_dnoHYaJNKYnd4vKSnpNAqv67LvXHdUQIdEVikUvCkH5E1CEEGLITZOLVBAKAJNEBv4h1	N/A - link is working
Region IV-A	Tayabas City	https://www.sdotayabascity.ph/citizen-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=Y7ymAlK1Ok65QilBFNF0VXX4KIDCFEFmhkfuaadNFSBZURBpCNZISRENRLv7DMU1PQWkD7ULc-1UhsOC4u8-8outa-cb1	N/A - link is working
Region IV-A	Sto Tomas	https://www.depedstotomascity.com/citizen-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=Y7ymAlK1Ok65QilBFNF0VXX4KIDCFEFmhkfuaadNFSBZURBpCNZISRENRLv7DMU1PQWkD7ULc-1UhsOC4u8-8outa-cb1	N/A - link is working
Region IV-B	N/A	https://depedimaroparegion.ph/mimaropa-region-citizens-charter/	N/A - link is working	https://depedimaroparegion.ph/client-satisfaction-survey/	N/A - link is working
Region IV-B	Calapan City	https://depedcalapanacity.com/citizen-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviOCQo00W_dnoHYaJNKYnd4vKSnpNAqv67LvXHdUQIdEVikUvCkH5E1CEEGLITZOLVBAKAJNEBv4h1	You don't have permission to view or respond to this form
Region IV-B	Marinduque	https://depedmarinduque.com/index.php/citizens-charter-2/	N/A - link is working	https://depedmarinduque.com/index.php/client-satisfaction-measurement/	N/A - link is working
Region IV-B	Occidental Mindoro	https://depedoccmimn.com/citizens-charter/	This webpage was generated by the domain owner using Sedo Domain Parking. Disclaimer: Sedo maintains no relationship with third party advertisers. Bafarance to any specific service or	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviOCQo00W_dnoHYaJNKYnd4vKSnpNAqv67LvXHdUQIdEVikUvCkH5E1CEEGLITZOLVBAKAJNEBv4h1	N/A - link is working
Region IV-B	Oriental Mindoro	https://sites.google.com/deped.gov.ph/depedorin/about-us/citizens-charter	N/A - link is working	https://sites.google.com/deped.gov.ph/depedorin/contact-us/feedback?authuser=0	N/A - link is working
Region IV-B	Puerto Princesa City	https://depedcandoncivity.com/citizen-charter/	N/A - link is working	https://depedpuertoпрincesa.ph/rate-us/	Hmmm... can't reach this page The connection was reset.

Region IV-B	Palawan	https://depedpalawan.com.ph/citizens-charter/	N/A - link is working	https://depedpalawan.com.ph/client-satisfaction-measurement-csm/	N/A - link is working
Region IV-B	Romblon	https://sites.google.com/deped.gov.ph/sdorombion/about-us/citizens-charter?authuser=0	N/A - link is working	https://sites.google.com/deped.gov.ph/sdorombion/contact-us/client-satisfaction-measurement-csm?authuser=0	N/A - link is working
Region V	N/A	https://depedregion5.net/citizen-charter/	N/A - link is working	https://forms.office.com/pages/responsepage.aspx?id=ekviQCOg00W_dnoHYaJNKZVrGlcRchGg0_5vIA39MhJURDc2OU5GTENEVfWzWlBpL14VxSPRYMA7Bn4H..	N/A - link is working
Region V	Albay	https://depedalbay.com/aboutUS.php#CitizensCharter	NOT Found The requested URL was not found on this server.	https://bit.ly/SDOAlbayCSM	N/A - link is working
Region V	Camarines Norte	https://www.depedcamnorte.ph/w/index.php/about-us/deped-citizens-charter.html	HTTP 500 Whoops, looks like something went wrong.	https://www.depedcamnorte.ph/w/index.php/csm-survey.html	HTTP 500 Whoops, looks like something went wrong.
Region V	Camarines Sur	https://www.depedcamsur.com/citizens-charter.html	N/A - link is working	https://forms.office.com/pages/responsepage.aspx?id=ekviQCOg00W_dnoHYaJNKZVXRQuXDKLs2gzeMGwOHFUMjE1WFpDQ0pVAFENjNTMElTFaVNDMA7MlIDYTAH..	N/A - link is working
Region V	Catanduanes	https://www.depedrovcatanduanes.com/citizen-s-charter.html	N/A - link is working	Pop-up	
Region V	Iriga City	https://depediriga.ph/wp-content/uploads/2024/03/Citizens-Charter-2024-Edition_revised.pdf	Hmmm... can't reach this page The connection was reset.	https://forms.office.com/pages/responsepage.aspx?id=ekviQCOg00W_dnoHYaJNKZVKSNTc1tHpb0rX9RMfCBUNjFpDWIR0MzY4MTFEOUMh3J0vNSdJ0VMA7ATVAH..	N/A - link is working
Region V	Legazpi City	https://sites.google.com/deped.gov.ph/sdolerazipcity/about-us/citizens-charter?authuser=0	N/A - link is working	https://sites.google.com/deped.gov.ph/sdolerazipcity/client-satisfaction-measurement?authuser=0	N/A - link is working
Region V	Ligao City	https://depedligaocty.net/citizens-charter.html	N/A - link is working	https://forms.office.com/pages/responsepage.aspx?id=ekviQCOg00W_dnoHYaJNKZi745wC1lNo3XWGOsFt6FUOUJZVTBPSDQ0NVAh0Mf6r50V5N0Z7Mk0BNC4u8route-c	N/A - link is working
Region V	Masbate	https://depedmasbate.ph/wp-content/uploads/2024/07/citizens-charter2024.pdf	N/A - link is working	https://csm.depedmasbate.ph/	N/A - link is working
Region V	Masbate City	https://www.depedmasbatecity.com/citizenscharter/	N/A - link is working	https://forms.office.com/pages/responsepage.aspx?id=ekviQCOg00W_dnoHYaJNKUgO3T5x2LRI0nKLAxvU1lNk9CST5VnGdLlMlRBM1VSSl02WlR0	This form is currently not accepting responses.
Region V	Naga City	https://www.depednaga.ph/?page_id=7148	N/A - link is working	https://www.depednaga.ph/?page_id=7212	N/A - link is working

Region V	Sorsogon	https://depedsorsogon.com.ph/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=PKVIOCCQg00W_dnoHYaJNKIZC5tHXOV50sLL56vZurUQTVSUFROThPS1h1Uv4JUNv1VAM1DBxBydVCAU	N/A - link is working
Region V	Sorsogon City	https://depedsorsogoncity.com/index.php/citizens-charter/	N/A - link is working	https://depedsorsogoncity.com/index.php/client-satisfaction-measurement/	N/A - link is working
Region V	Tabaco City	https://www.depedtabacocity.com/citizens-charter/	N/A - link is working	https://www.depedtabacocity.com/csm/	N/A - link is working
Region VI	N/A	https://region6.deped.gov.ph/#	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=PKVIOCCQg00W_dnoHYaJNKIZC5tHXOV50sLL56vZurUQTVSUFROThPS1h1Uv4JUNv1VAM1DBxBydVCAU	N/A - link is working
Region VI	Aklan	https://www.deped.gov.ph/about-deped/citizenscharter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=PKVIOCCQg00W_dnoHYaJNKW0v51MNL2aJKc--	N/A - link is working
Region VI	Antique	https://depedantique.ph/citizenscharter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=PKVIOCCQg00W_dnoHYaJNKW1O8PIT-gZBkoiDxeMni2NUOVhOVZPN1o3	N/A - link is working
Region VI	Capiz	http://depedcapiz.ph/citizenscharter.php	Microsoft Defender SmartScreen has blocked this unsafe content	https://forms.office.com/Pages/ResponsePage.aspx?id=PKVIOCCQg00W_dnoHYaJNKXlUmzFICkHeYedTda1v3UQTV5MKY2T0ILUkhsTV4tEONICoYkKs1UWCAu8route=shopurl	N/A - link is working
Region VI	Guimaras	https://deped.sdgumaras.com/citizens_charter	N/A - link is working	https://deped.sdgumaras.com/client_satisfaction_measure	N/A - link is working
Region VI	Iloilo	https://depediloilo.ph/citizenscharter.php	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=PKVIOCCQg00W_dnoHYaJNKZUKVCiYV5DU6vFCY730aRUMiAxUzBUQ0VVR-z7ERU1U1UENFAu5VNV5fAu8route=cho	N/A - link is working
Region VI	Iloilo City	https://www.deped.gov.ph/about-deped/citizenscharter/	N/A - link is working	http://ioub.depediloilocity.net/about-us/client-satisfaction-measure/	N/A - link is working
Region VI	Passi City	https://docs.google.com/spreadsheets/d/1Uv4N4kOYQOL7HXsrSS39Dnqf557i36d/edit?rid=2081266613#gid=2081266613	N/A - link is working	https://web.depedpassicity.online/sosysstem/website/#::~text=ABOUT%20GOV/PH%20learn%20more%20about%20the%20philippines%20government%20it%20structure	N/A - link is working
Region VI	Roxas City	https://depedroxascity.com/site/citizenscharter.php	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=PKVIOCCQg00W_dnoHYaJNKd5OaPeisjzlo5tlqk8LLUUMzdeSTNEHFYMI1U2B-BZRIgTRFAMdU15MAdU1	N/A - link is working
Region VII	N/A	https://region7.deped.gov.ph/citizens_charter/	N/A - link is working	https://region7.deped.gov.ph/contact-us-regional-office/	N/A - link is working

Region VII	Bogo City	https://depedboccity.gov.ph/citizens-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviQCOQg00W_dnoHYaJNKVXexpVvSH5KosfLHROG58ZUNFMARVVR5EXGM0701I0tBETZNF9BvY1DlUlfuRroute=ch	N/A - link is working
Region VII	Bohol	https://drive.google.com/file/d/1i7IeIhXASmAQi-esdA6AKSSGMap52_Xi/view	N/A - link is working	https://bit.ly/CCCSM2024	CSM Form cannot be found on the link
Region VII	Carcar City	https://depedcarcarcity.com/citizens-charter/	N/A - link is working	https://depedcarcarcity.com/csm/	N/A - link is working
Region VII	Cebu	http://www.cebuprovence.deped.gov.ph/citizens-charter/	N/A - link is working	http://www.cebuprovence.deped.gov.ph/client-satisfaction-measurement/	N/A - link is working
Region VII	Cebu City	https://depedcebuclty.com/citizens-charter-orig/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviQCOQg00W_dnoHYaJNKUlPfo65_xpHs-Maw78PH4UOTBZOVWwNEC2MwINu1uVg	N/A - link is working
Region VII	Danao City	https://sites.google.com/deped.gov.ph/division-of-danao-city/citizens-charter?authuser=0	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviQCOQg00W_dnoHYaJNKbU3jG6lInNORyPDfN3mNKpUNTBZMVZCSlPESYwVw9CMT4VOTVtPvY1NBIJCAn8ofiel	N/A - link is working
Region VII	Lapu-Lapu City	https://depedlapulapu.net.ph/citizen-s-charter/	Hmmm ... can't reach this page The connection was reset.	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviQCOQg00W_dnoHYaJNKUUPA31cT4XmTsqWoc2VB7Y1JUNKNDNK5MS	N/A - link is working
Region VII	Mandaue City	https://www.depedmandaue.net/citizens-char.html	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviQCOQg00W_dnoHYaJNKVMacMikLYFNnVM1bs0IP3ZUOUj0QRVA4W	N/A - link is working
Region VII	Naga City, Cebu	https://depedcityofnagacebu.ph/citizens-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviQCOQg00W_dnoHYaJNKaEIXOWak1Fom6scGpwxNpURTFXNKdDNUZ	N/A - link is working
Region VII	Tagbilaran City	https://www.depedtagbilaran.org/citizens-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviQCOQg00W_dnoHYaJNKW8O_c18_6hEokpKUG65motUMUJNTJGN	N/A - link is working
Region VII	Talisay City	https://depedtalisay7.com.ph/wp-content/uploads/2024/03/CITIZENS-CHARTER_SDO-TALISAY.pdf	N/A - link is working		N/A - link is working
Region VII	Toledo City	https://depedtoledocity.net/citizens-charter/	Hmmm ... can't reach this page depedtoledocity.net took too long to respond	https://depedtoledocity.net/feedback/	Hmmm ... can't reach this page depedtoledocity.net took too long to respond
Region VIII	N/A	https://region8.deped.gov.ph/deped-to-viii-citizens-charter/	N/A - link is working	https://docs.google.com/forms/d/e/1FAIpQLScP_YbveikKGwGALv9UOOWVewWzTgndfbYvWdcnZIKQVvPZog/formResponse	N/A - link is working

Region IX	N/A	https://depedro9.info/?go=citizencharter2024	N/A - link is working	https://depedro9.info/?go=feedback	N/A - link is working
Region IX	Dapitan City	https://www.depeddapitancity.net/downloads.php	This content is blocked by your organization	https://www.depeddapitancity.net/csmf.php?Client%20Satisfaction%20Measurement%20Form	This content is blocked by your organization
Region IX	Dipolog City	http://depeddipolog.net/citizens-charter/	Charter cannot be found on the link	http://depeddipolog.net/csm/	CSM Form cannot be found on the link
Region IX	Isabela City	https://www.depedisabelacity.org/downloads-2/	N/A - link is working	https://forms.office.com/pages/response?aspx?rid=rKvIQCOq00W_dnoHYaJNKW_URKxftG1tBKpIZKIPKLv2tUNVbDR001WU1OQVOyMjBwE5tBz1BKOtFBJLwH	N/A - link is working
Region IX	Pagadian City	https://depedparadian.org/CITIZENS-CHAPTER-2022.pdf	N/A - link is working	https://forms.office.com/pages/response?aspx?rid=rKvIQCOq00W_dnoHYaJNKV_g00W72wNVHmdBAMvY3HBUNIdER0wY_0Tt0V4KNEKOTt0TH4ITMv0i4u8rout	N/A - link is working
Region IX	Zamboanga City	http://www.depedzamboanacity.ph/	Charter cannot be found on the link	https://forms.office.com/pages/response?aspx?rid=rKvIQCOq00W_dnoHYaJNKeh_yYwJlPxfi2IuzqPDRU1UOESWATEZQZJN_M0NKSdhM4UZNpVbZJLlncSC4u8rout	N/A - link is working
Region IX	Zamboanga del Norte	https://depedzn.net/downloads.php	Not Found The requested URL was not found on this server.	https://forms.office.com/pages/response?aspx?rid=rKvIQCOq00W_dnoHYaJNKftr_m5h8MD0c-F8uY0_YwJlN0V0EVDHlJlGME9c0tE901H	N/A - link is working
Region IX	Zamboanga del Sur	https://suresasur.net/?page_id=23	N/A - link is working	https://depedzamboanarasibugay.ph/?go=customerfeedback	N/A - link is working
Region IX	Zamboanga Sibugay Province	https://depedzamboanarasibugay.ph/?go=cc	N/A - link is working	https://depedzamboanarasibugay.ph/?go=customerfeedback	N/A - link is working
Region X	N/A	https://r10.deped.gov.ph/about-the-region/citizens-charter/	Page not Found	https://r10.deped.gov.ph/contact-us/client-satisfaction-measurement-2/	Page not Found
Region X	Bukidnon	https://bukidnon.deped.gov.ph/about/citizens-charter/	N/A - link is working	https://bukidnon.deped.gov.ph/customer-satisfaction-measurement/	N/A - link is working
Region X	Cagayan de Oro City	https://www.depedcdo.net/about-us/citizens-charter	N/A - link is working	https://www.depedcdo.net/contact-us/customer-satisfaction-measurement-survey	N/A - link is working
Region X	Camiguin	https://camiguin.deped.gov.ph/citizens-charter/	N/A - link is working	https://forms.office.com/pages/response?aspx?rid=rKvIQCOq00W_dnoHYaJNKZ6_HaXc-icBAim0u0uxx8v5uLlBtBEOtGAAVdZVMJEOf	N/A - link is working

Region XI	Davao City	https://www.davaocitydeped.ph/citizens-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=EKvIQCOgo0W_dnoHYaJNKUj1IK5m2EZMKvIkG87fnpUOEVSNFVORDdEMeIMAMdNM7PVAUy9U_PzdBUv4u	N/A - link is working
Region XI	Davao del Norte	https://depeddavnor.ph/citizencharter	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=EKvIQCOgo0W_dnoHYaJNKsxd1fKZW_xlPKvNvtWg_s9UOEIMUUDOT0A2SE5AMkYb1ODVMhTnLIhEMiAu	N/A - link is working
Region XI	Davao del Sur	https://sites.google.com/deped.gov.ph/divisionofdavaodelsur/	Charter cannot be found on the link	None	CSM Form cannot be found on the website
Region XI	Davao Oriental	https://depeddavor.com/citizens-charter/	N/A - link is working	https://feedback.depeddavor.com/pages/csm-questionnaire	N/A - link is working
Region XI	Davao Occidental	https://deped.davaooccidental.gov.ph/citizens-charter/	N/A - link is working	https://deped.davaooccidental.gov.ph/deped-davao-occidental-client-satisfaction-measurement-csm-portal/	N/A - link is working
Region XI	Digos City	http://www.depeddigoscity.org/div-citizens-charter	Internal Server Error The server encountered an internal error or misconfiguration and was unable to complete your request	https://forms.office.com/Pages/ResponsePage.aspx?id=EKvIQCOgo0W_dnoHYaJNKOp-Xd_K-V1ABrfn3wDcB1nIBKRLvVMFVvTz71b7Lz	N/A - link is working
Region XI	Island Garden City of Samal	https://depedsamalcity.org/wp-content/uploads/2024/08/DePED-Citizens-Charter-2023.pdf	404 Not Found	https://bit.ly/SDOSamalClientSatisfactionSurvey	N/A - link is working
Region XI	Mati City	https://depedmati.com/?page_id=220	Charter cannot be found on the link	None	CSM Form cannot be found on the website
Region XI	Panabo City	https://www.depedpanabocity.com/wp-content/uploads/2024/07/DePED-Citizens-Charter-2023.pdf	N/A - link is working	https://www.depedpanabocity.com/?page_id=14	Your connection isn't private
Region XI	Tagum City	https://deped.tagumcity.gov.ph/wp-content/uploads/2024/07/DePED-Citizens-Charter-2023.pdf	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=EKvIQCOgo0W_dnoHYaJNKRBZUAS9WDXetac7QF4UJE1UQ0Mz7M1haRZAyM1l9vOThpSLPZRIJvR5MAvASu&route=ch	N/A - link is working
Region XII	N/A	https://depedroxli.org/citizens-charter/	Hmmm... can't reach this page The connection was reset.	https://forms.office.com/Pages/ResponsePage.aspx?id=EKvIQCOgo0W_dnoHYaJNKsQKA68AaM1KvPYpSgFgUp9UOUJPNEGOVZQ11JvM41B08wvM0VMhTnLIhEMiAu	N/A - link is working
Region XII	General Santos City	https://www.depedgensan.com/main/about-us/citizens-charter/	N/A - link is working	https://www.depedgensan.com/main/customers-feedback/	N/A - link is working
Region XII	Koronadal City	https://depedkoronadacity.wordpress.com/wp-content/uploads/2024/07/deped-citizens-charter-2023.pdf	N/A - link is working	https://bit.ly/sdokorcsm	N/A - link is working

Region XII	Kidapawan City	https://depedkidapawancity.net/site/index.php/citizens-charter/	N/A - link is working	https://depedkidapawancity.net/site/index.php/client-satisfaction-measurement-csm/	N/A - link is working
Region XII	Cotabato	https://drive.google.com/file/d/1LcRaPauZr3slhWApDHUJoZt_W8_XoalK/view	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviQCOQo0W_dnoHYaJNKdFWRzYK9ZLw56ZT0wcfBUQTAZVU8wOFB2T7ZSOvSLnB-yJAUBMEISUMCAU	N/A - link is working
Region XII	Sarangani	https://depedsarangani.org/citizens-charter/	Charter cannot be found on the link	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviQCOQo0W_dnoHYaJNKRWz5oqEAzvdovHygc3crBUNVBfVUDWTEJHvYQIIEZOL1ZNMWMA5VF5HMC4H8c7r1n	N/A - link is working
Region XII	South Cotabato	https://depedsouthcotabato.org/citizen-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviQCOQo0W_dnoHYaJNKBYasCvWvddlpah7EDZEPKFUQ0ZLQKQ0ROVY5KAMV1H1CIJF5MTMVA5E9mVCOICNDPW	N/A - link is working
Region XII	Sultan Kudarat	https://divisionsk.org/cc-handbook/	Hmmm... can't reach this page Check if there is a typo in divisionsk.org.	https://divisionsk.org/csm-forms/	Hmmm... can't reach this page Check if there is a typo in divisionsk.org.
Region XII	Tacurong City	https://depedtacurong.org/citizens-charter/	N/A - link is working	https://csm.depedtacurong.org/	N/A - link is working
CARAGA	N/A	https://caraga.deped.gov.ph/citizens-charter-2/	N/A - link is working	https://caraga.deped.gov.ph/client-satisfaction-survey/	N/A - link is working
CARAGA	Agusan Del Norte	http://www.depedagnor.com/	Offline for maintenance This app is undergoing maintenance right now.	https://css-581088bdee3.herokuapp.com/depedagnor	Offline for maintenance This app is undergoing maintenance right now.
CARAGA	Agusan Del Sur	https://depedagusandelsur.org/citizen-charter.php	N/A - link is working	https://depedagusandelsur.org/csm.php	N/A - link is working
CARAGA	Bayugan City	https://www.sdobayugancity.com/external_services	N/A - link is working	https://www.sdobayugancity.com/feedback	N/A - link is working
CARAGA	Bislig City	https://deped.bislig.org/citizenschaft-erbislig/	N/A - link is working	https://deped.bislig.org/client-satisfaction-measurement/	N/A - link is working
CARAGA	Butuan City	https://depedbutuancity.com/citizen-s-charter/	N/A - link is working	https://survey.depedbutuancity.com/public-survey/create	N/A - link is working
CARAGA	Cabadbaran City	http://www.depedcabadbarancity.com/citizens-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviQCOQo0W_dnoHYaJNKZK9466fmm1M7zw1o10afABURVhaVzIRSKVGOVAwM45mw01Z7Tl1aD0TNDPA6A	N/A - link is working

CAR	Mt. Province	https://www.depedmtprov.ph/about-us/citizens-charter	N/A - link is working	https://tinyurl.com/SDOMPCSM	N/A - link is working
CAR	Tabuk City	https://depedtabukcity.com/index.php/citizens-charter/	N/A - link is working	https://tinyurl.com/SDOMPCSM	N/A - link is working
NCR	N/A	https://www.depednrcr.com.ph/wp-content/uploads/2024/02/DepEd-NCR-Citizens-Charter.pdf	N/A - link is working	https://tinyurl.com/SDOMPCSM	N/A - link is working
NCR	Calocan	https://depedcalocan.com/citizens-charter/	N/A - link is working	https://depedcalocan.com/client-satisfaction-survey/	N/A - link is working
NCR	Las Piñas City	https://www.depedlaspinas.ph/citizens-charter/	N/A - link is working	https://www.depedlaspinas.ph/client-satisfaction-survey/	N/A - link is working
NCR	Makati City	https://online.fliphtml5.com/xnzhhfyyo/#p=1	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=KviQCCQg00W_dnoHYaJNKY9EFA1cY29DhIehinEBlOtURjBMRUxRMDFMRFNhMEFYUwEtbhUllRCsA4u8o7cin=hd1	N/A - link is working
NCR	Malabon City	https://www.depedmalaboncity.ph/about-us/citizens-charter/	N/A - link is working	https://www.depedmalaboncity.ph/contact-us-2/feedback-form/	N/A - link is working
NCR	Navotas City	https://depednavotas.ph/citizens-charter/	Hmmm... can't reach this page The connection was reset.	https://bit.ly/SDONavotasCSM-2024	N/A - link is working
NCR	Mandaluyong City	https://depedmandaluyong.org/citizens-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=KviQCCQg00W_dnoHYaJNKXgPUCGa1ZNh0E_8MVGjdURFEVTA2UjZVT_Fc7QIdBR1IEQNIjBVhVhVdH	N/A - link is working
NCR	Manila	https://www.depedmanila.ph/about-us/citizens-charter	N/A - link is working	https://www.depedmanila.ph/client-support/client-satisfaction-survey	N/A - link is working
NCR	Marikina City	https://depedmarikina.ph/main/services	N/A - link is working	http://tinyurl.com/sdomar-csm	N/A - link is working
NCR	Muntinlupa City	https://deped-muntinlupa.com/citizen-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=KviQCCQg00W_dnoHYaJNKXivVsG06ZHPQ5I2CYCbrpUMziVOVVVWvKSHM5VCT/BIINK3WMEJDTs8WMC4H	N/A - link is working
NCR	Parañaque City	https://depedparanaquecity.com/citizens-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=KviQCCQg00W_dnoHYaJNKXKvYrJxSG9HIEtgrYt0pUjRINCuKhLVTAOTDUwT1bMANENjWjENSVUjhySvdu8routa=cho	N/A - link is working

NIR	Bacolod City	https://drive.google.com/file/d/19PCxrWCWwgFOlQkm1vVM9JM3_AxaU4g9/view?oll=1	N/A - link is working	https://www.depedbacolod.net/about-us/satisfaction-survey	N/A - link is working
NIR	Bago City	https://sites.google.com/deped.gov.ph/divisionofbagocity/about-us/citizens-charter?authuser=0	N/A - link is working	https://sites.google.com/deped.gov.ph/divisionofbagocity/citizensclient-satisfaction-survey?authuser=0	N/A - link is working
NIR	Bayawan City	https://depedbayawan.com.ph/index.php/about-us/citizen-s-charter-2	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviOCQOg00W_dnoHYaJNKaEgNTxw9dbGpAnaIywuhC1bUjRTBONTMmRzJPnKMON0Y0U1jVSTjvSzKzQ54u	N/A - link is working
NIR	Cadiz City	https://depedcadiz.com/citizens-charter/	N/A - link is working	https://depedcadiz.com/feedback/	N/A - link is working
NIR	Canlaon City	https://depedcanlaoncity.net/citizen-s-charter/	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviOCQOg00W_dnoHYaJNKzJPVxtt9Pul7BzV3iMtUMzjVWU9QORVYMLpYR1EKOVZUUVY3QUO2TS4u&fbclid=IwAR1eK0pYcO4RhlnSDxXGJf5wcoGtMYTU	N/A - link is working
NIR	Dumaguete City	https://deped-dgte.com/citizen-s-charter	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviOCQOg00W_dnoHYaJNKQyeVfGungFD08rIxeZzYNUmIZIR1BONzVSQUS3MFA0UTZENUOzQTA1W4u	N/A - link is working
NIR	Escalante City	https://depedescalantecity.weebly.com/citizens-charter.html	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviOCQOg00W_dnoHYaJNKaIMTQ5Vh9FK74N7EjCN5UQ0ZNRDKwNEhYV1oxTIBXQ0ZSUJIMUFLW4u&fbclid=IwAR3YcPflYIMfErwZOfn9ZUG-zPESQ-https://docs.google.com/forms/d/e/1FAIpQLStzUYVvhOKFH_vSYFDW1GvFDt3ks6aToQaTVBaI8ZlWK0B-fQ/viewform?fbclid=IwAR0jPWebpsPF60A9lPMWlI0hh_QSmE51NMEHlnJ_RlImJ9MKhttps://forms.office.com/Pages/ResponsePage.aspx?id=gKviOCQOg00W_dnoHYaJNKdmWAsRvEM9DlFGXlYKPEQJUN0K4Q00zV1NOVDY0WILLVxVKYUdc4VK9HNS4u&fbclid=IwAR2TYBMKlITbsKdOwQ-	This form is currently not accepting responses.
NIR	Guinulungan City	https://depedguinulungan.ph/index.php/about-us/organization	N/A - link is working	https://forms.office.com/Pages/ResponsePage.aspx?id=gKviOCQOg00W_dnoHYaJNKzJPVxtt9Pul7BzV3iMtUMzjVWU9QORVYMLpYR1EKOVZUUVY3QUO2TS4u&fbclid=IwAR3YcPflYIMfErwZOfn9ZUG-zPESQ-https://docs.google.com/forms/d/e/1FAIpQLStzUYVvhOKFH_vSYFDW1GvFDt3ks6aToQaTVBaI8ZlWK0B-fQ/viewform?fbclid=IwAR0jPWebpsPF60A9lPMWlI0hh_QSmE51NMEHlnJ_RlImJ9MKhttps://forms.office.com/Pages/ResponsePage.aspx?id=gKviOCQOg00W_dnoHYaJNKdmWAsRvEM9DlFGXlYKPEQJUN0K4Q00zV1NOVDY0WILLVxVKYUdc4VK9HNS4u&fbclid=IwAR2TYBMKlITbsKdOwQ-	N/A - link is working
NIR	Himamaylan	https://depedhimamaylancity.com/citizens_charter	N/A - link is working	https://depedhimamaylancity.com/citizens_charter	N/A - link is working

NIR	Kabankalan City	https://www.depedkabankalancity.com/citizencharter.html	N/A - link is working	https://forms.office.com/pages/responsepage.aspx?id=gKviOCQg00W_dnoHYajNKTOBspWQc1N16zjIT1ez1URDMzMDNRM1ZOQ1IGRiRVYFBWQJUL4TKvZ1v4u&route=shorturl	N/A - link is working
NIR	La Carlota City	http://depedlacarlota.com/citizen.html	Not Found The requested URL was not found on this server. Additionally, a 404 Not Found error was	https://forms.office.com/pages/responsepage.aspx?id=gKviOCQg00W_dnoHYajNKf5ZiHOJS4xPibfvqUNBXNUOFUzQksxSDJUEJXUJkOMiIM2RFZBR0dBRc4u&route=shorturl	N/A - link is working
NIR	Sagay City	https://depedsagay.com/citizens-charter/	N/A - link is working	https://depedsagay.com/contact-us/client-satisfaction-measurement/	N/A - link is working
NIR	San Carlos City	https://depedsancarloscity.com/citizens-charter	N/A - link is working	https://forms.office.com/pages/responsepage.aspx?id=gKviOCQg00W_dnoHYajNKanVAiXfCUHHtRxs3qT6iIUNfBMSUICSDNOV1Y5SFNVUDZV1ZOMiPhRv4u	N/A - link is working
NIR	Silay City	https://depedsilay.weebly.com/uploads/9/2/3/3/92338776/deped-citizens-charter-2023_1.pdf	N/A - link is working	https://forms.office.com/?redirecturl=https%3a%2f%2fforms.office.com%2fPages%2fDesignPageV2.aspx%3fsubpare%3ddesign%26token%3d5c5fa4532114577a5835684dda541c8%26fbclid%3dIwAR1toHYINx4T	N/A - link is working
NIR	Sipalay	https://sites.google.com/view/depedsipalay/citizens-charter?authuser=0	N/A - link is working	https://sites.google.com/view/depedsipalay/rate-us?authuser=0	N/A - link is working
NIR	Tanjay City	https://www.depedtanjay.ph/sample-page/about-deped/citizens-charter/	Hmmm... can't reach this page www.depedtanjay.ph took too long to respond	https://www.depedtanjay.ph/send-feedback-2/	Hmmm... can't reach this page www.depedtanjay.ph took too long to respond
NIR	Victorias City	https://sites.google.com/deped.gov.ph/sdovictoriascity/resources/citizens-charter?authuser=0	404 The page you have entered does not exist	https://forms.office.com/pages/responsepage.aspx?id=gKviOCQg00W_dnoHYajNK5g49aURBh5BpennO3oqwa5UNTB5UUhD8KtPRtHwERISU1DRFEOT09KTt4u&origin=prLink&route=shorturl	N/A - link is working