



Republic of the Philippines
Department of Education
CARAGA REGION

DEPARTMENT OF EDUCATION
RECORDS UNIT, REGIONAL OFFICE-CARAGA
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MAY 30 2025

REGIONAL MEMORANDUM

No. 0555, s. 2025

To: Schools Division Superintendents
Division Information Officers
Division Public Assistance Coordinators
School Heads
All Others Concerned

CONDUCT OF OPLAN BALIK ESKWELA 2025

1. This office informs the field on the conduct of **Oplan Balik Eskwela (OBE) 2025**, which will run from **June 9 to 20, 2025**. With this, an OBE Coordination Meeting cum Press Conference will be conducted on June 10, 2025, at the DepEd Regional Office.

2. To facilitate the OBE activities and provide assistance to learners, parents, and stakeholders, each Schools Division Offices and Schools shall set up an OBE Public Assistance Command Center (OBE-PACC), composed of the following:

Table 1: Composition of OBE-PACC in Division Level

Chair:	Schools Division Superintendent
Co-Chair:	Assistant Schools Division Superintendent
Vice Chair:	Designated Division Public Assistance Coordinator
Members:	Legal Section or its equivalent
	Administrative Section or its equivalent
	Curriculum Implementation Division
	*other relevant offices may be included

Table 2: Composition of OBE-PACC in School Level

Chair:	Principal or Assistant Principal or Head Teacher
Vice Chair:	School Information Coordinator
Members:	School non-teaching personnel

The OBE-PACC shall perform the following functions:

- Receive, process, and respond to simple queries, information requests, and complaints from the general public, including those forwarded by other DepEd offices.
- Assist in the dissemination and clarification of DepEd policies, programs, projects, and processes, particularly those relevant to the opening of classes.

- c. Correctly identify and coordinate with the concerned DepEd offices on complex concerns that will require the specific offices' appropriate action.
- d. Monitor and document all issues and concerns received during the conduct of OBE, including action taken, through the OBE Ticketing System.
- e. At the school level, OBE-PACC duties and responsibilities shall be limited to receiving, processing, and responding to simple queries, information requests, and complaints from the general public, and shall be report to the Division Level OBE-PACC.

3. Division Offices shall submit the composition of their OBE-PACC on or before June 5, 2025 to the Regional Director, through the following link: **<https://rb.gy/03f18q>**.

4. For inquiries, contact Jez Marie R. Macuno, Regional Public Assistance Coordinator, at pac.ro13@deped.gov.ph or 0985 264 3970.

MARIA INES C. ASUNCION
Director IV
Regional Director

Encl.: None

Reference: None

To be indicated in the Perpetual Index
under the following subjects:

COMPLAINTS SCHOOLS

ORD/jmrm
05/28/2025